

Quick and efficient repair in our workshops

In case of a product malfunction we offer quick turnaround workshop repairs to minimize your downtime. In our workshops, we can repair both our current drive series and older machines.



Your VFD experts

We offer repairs in our workshops:

Non warranty: generally < 5 days in-out *

Under warranty: generally < 5 days in-out – free*

Fixed investigation costs depending on drive size

Repair costs will be offered before repair, no unexpected costs afterwards

*subject to availability of parts

How does it work?

Simply contact your local Emotron repair workshop, inform them on the coming repair unit and agree on the needed repair service. Send the malfunctioning unit for workshop repair, including problem/failure description, your company and contact details and the return address.

When we have received your unit, we will analyse the problem and send a repair quote. To accept the quote, please send your confirmation in writing and a PO number for the repair. Our qualified staff will repair and test the unit to secure a functioning unit.

The product will be carefully packed and prepared for shipment to the agreed return address, and the repair report will be sent together with the invoice.

Minimizing downtime and total cost

- Best knowledge of products
- Affordable pricing
- Excellent customer service
- Safe work practices
- Quality workmanship
- Use of original components

Peace of mind

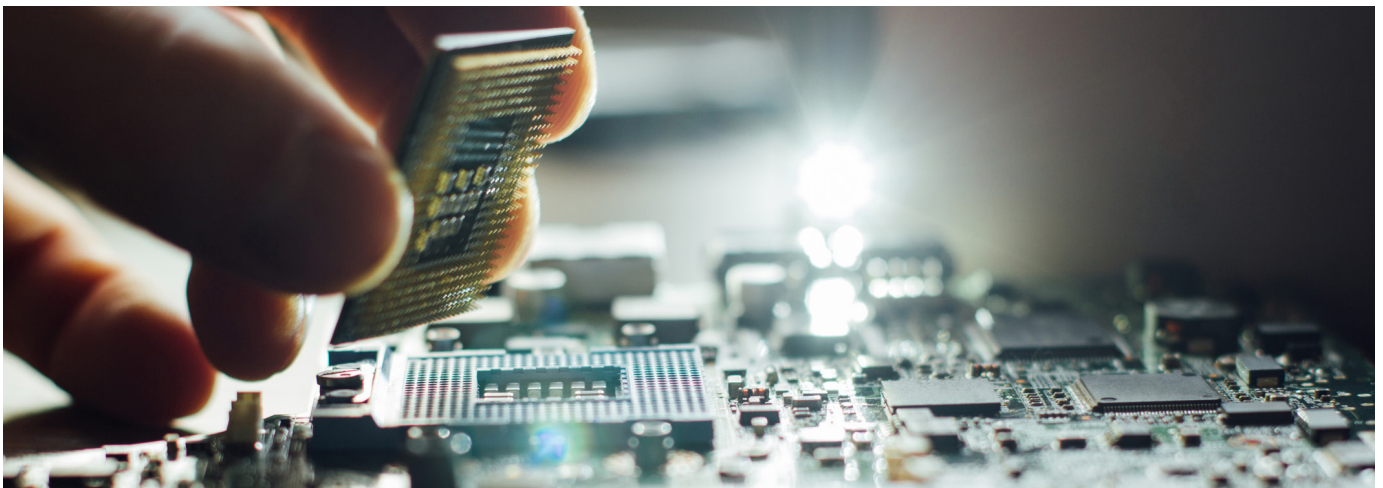
In case of an unexpected failure of your Emotron product, we are available to solve the problem quickly, while you keep full control of your costs.

Pricing

Feel free to request pricing as an option on the product of your choice.

Workshop repair covers:

1. Fault finding diagnostics
2. Repair after approval
3. Spare parts support for up to 10 years beyond discontinuation of a product line
4. Original factory parts
5. Full warranty on repair



The complete Emotron service offer includes:

- ✓ Remote access
- ✓ Test facilities
- ✓ Training
- ✓ Maintenance
- ✓ Commissioning
- ✓ Extended warranty
- ✓ 24/7 support
- ✓ Repairs
- ✓ Rentals
- ✓ Application diagnostics



We put all our energy
into saving yours